Reclamation Manual
Directives and Standards

Workload Distribution Flowchart

COG monitors process, reviews/recommends modifications to Workload Distribution Practices

Yes

Performed by TSC or other specialized resource

No

Performed or Outsourced by Customer

Performed by TSC or other specialized resource

PO is not required to follow the flowchart when extenuating circumstances exist

The Business Model

Yes

PO accepts Proposal offered

Outsourced in collaboration with TSC or other specialized resource

PO declines Proposal offered

Proposals offered to RO or AO

PO declines Proposal offered

No

PO declines Proposal offered

Outsourced by RO or AO

PO accepts Proposal offered

Performed by TSC or other specialized resource

PO declines Proposal offered

Must seek proposal from TSC if work >$100K

Yes

Performed by RO or AO

No

Performed by RO or AO

Routine O&M on transferred works

Other work on transferred works identified through PO / C collaboration (includes customer proposals to perform work)

Reclamation work for everything other than routine O&M

Work from other agencies

Routine O&M on reserved works

LEGEND
PO – Program Office  Work performed or originated by customers
C – Customer  Reclamation work and decision process
AO – Area Office  Work from others
RO – Regional Office