

# RECLAMATION

*Managing Water in the West*

## **Hoover Dam Commercial Use Authorization Program Public Outreach Efforts Report**



# Outreach

The Bureau of Reclamation used the following methods to notify the public about the Hoover Dam Road Based Tour Commercial Use Authorization (CUA) Program, the opportunity to engage in public information sessions, and how the public could provide comments on the Program:

- Established an email address to receive comments;
- Established a dedicated phone line for CUA Program comments and questions;
- Set up a CUA webpage on the Hoover Dam website;
- Distributed flyers Sunday through Saturday (7/29/19 - 8/4/19) to commercial tour companies upon entering to Hoover Dam Security Zone announcing public information sessions;
- Emailed notifications to Hoover Dam commercial tour company distribution list on 7/29/19;
- Published Legal Notice in regional print and digital new outlets 7/29/19 - 8/5/19
  - Las Vegas Review Journal,
  - Boulder City Review.

## Methods

Members of the public were able to submit comments through the following methods:

### Public Outreach Sessions:

- August 15, 2019 from 3-4:30 pm at the Lower Colorado Region Training Center
- August 15, 2019 from 6-7:30 pm at the Lower Colorado Region Training Center
- Comment card box placed at the public outreach sessions

### Open Comments:

Comments accepted during public comment period 8/15/19 – 8/30/19 via:

- Email: [HooverCUA@usbr.gov](mailto:HooverCUA@usbr.gov)
- Phone: 702-494-2106
- Mail: Bureau of Reclamation

Attn: Mr. Shawn Head (LCD-21102), P.O. Box 61470, Boulder City, NV 89006



# Findings from Public Comments

The following is a summary of all public comments received during the public comment period on the Hoover Dam CUA Program.

## Public Comments on the CUA Program

### Email Comments:

Comment Type	Summary	Response
GQ	Will meeting info be available online	Yes, it will
GQ	Is a CUA needed if only visit 3-5x a year, more often visit Memorial Bridge Plaza	Yes, will need a CUA. Memorial Bridge Plaza is located inside the Hoover Dam Security Zone, so will need CUA to access it going forward
GQ	Need to apply by October 1	Begin taking applications on this date, will need the permit in place by November 15
GQ	CUA requirement for 2020	Goes into effect beginning November 15, 2019
OLOS	Talking points from American Bus Association towards National Park Service	Explained the program difference for Hoover Dam and National Park Service programs
GQ	Fees, deadlines, process- website down	Thank you for the information, provided public outreach sessions materials in response
GS/DNA	In favor of fee increase -question on adjusting times for garage operating hours	Thank you for the supportive comment – Does not apply to CUA Program
DNA	Question regarding price changes to guided tours	Does not apply to CUA Program
GQ	Question on when the application will be available	Application available middle of September, and we will begin accepting completed applications on October 1

**Phone Comments: None**

**Mail Comments: None**

### Key "Comment Type" Definitions:

**GQ:** General Questions | **GS:** General Support | **OLOS:** Overall Lack of Support for Fee Increase | **DNA:** Does Not Apply

