MEMORANDUM

To: Deputy Commissioner - Operations

From: Robert W. Johnson

Commissioner

Subject: Decision Related to Managing for Excellence Recommendations – Action Item 19

The Deputy Commissioner, Operations, is directed to implement the following items for Managing for Excellence Action Item No.19:

1. Distribute the team’s report (attached) to appropriate offices as a guide for adding value to major repair projects.

2. Ensure that the concepts in the report are incorporated into existing project management processes and future processes that may be developed as part of the Managing for Excellence action items.

3. Ensure that the concepts in the report are integrated into applicable existing and future training programs, guidance documents, and directives and standards.

Team 19, under “Major Repair Challenges” of the Managing for Excellence effort, was tasked with developing processes that can add value to major repair projects. The attached report details the team’s findings and recommendations to aid the major repair process.

Team 19 has completed its task as presented, and now I am directing you to continue with implementation requirements as identified by the team.

Implementation of these recommendations will begin immediately.

Attachment

cc: 91-00000, 91-10000, 92-00000, 94-00000, 94-30000, 96-00000, 96-40000, 84-20000, 84-21000, 84-27000, 84-40000, 86-60000, 86-68000, PN-1000, PN-1001, MP-100, MP-410, LC-1000, LC-1001, UC-100, UC-101, GP-1000, BCOO-1100, WCG-E Warner, EC-1005 (w/o att to each)