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RECLAMATION
Managing Water in the West

U.S. Department of the Interior
Bureau of Reclamation

Managing For Excellence - An Action Plan for the 21st Century
Las Vegas, NV July 10 - 11, 2006

O&M Planning and Effectiveness - Action Items 29-30 Break-out Session

Questions for stakeholders:

1. Please describe what your interest is in the work plans that Reclamation prepares for capital improvements and OM&R.

2. How does Reclamation share information with you?

3. Are you satisfied with the quality and quantity of information provided to you?

4. Are your questions regarding investment and O&M budgets satisfactorily answered?

5. What is your perception as to how receptive Reclamation is to your feedback and suggestions?

6. How are you kept updated as to the execution and cost of the investment or O&M budgets? Is that feedback satisfactory?

7. Does the Reclamation out-year investment and O&M planning & budgeting process align with results; does Reclamation deliver on commitments related to budget, on-time performance, and projects being within the scope described?

8. Are Reclamation's out-year O&M planning priorities clearly defined and aligned with customer planning process?

9. What are your suggestions for improving the O&M budget review process?

10. Other comments?

(Optional)

Name		Organization	
Phone Number		E-mail	

You can also comment at: http://www.usbr.gov/excellence
e-mail: excellence@do.usbr.gov

Or send comments to: Managing for Excellence
Bureau of Reclamation
PO Box 25007
Building 67, Denver Federal Center
Denver, Colorado 80225-0007